

**Training
Course**

**Operational Security
Management for Team Leaders**

Course Plan

Introduction

In today's rapidly changing threat landscape, security team leaders play a critical role in protecting people, assets, and operations. Effective operational security management requires not only technical expertise but also strong leadership, decision-making, and crisis-handling skills. This course equips team leaders with the knowledge, tools, and strategies needed to manage day-to-day security operations, coordinate their teams effectively, and respond decisively to incidents.

Course Objectives:

- ✓ Understand the core principles of operational security management.
- ✓ Lead and motivate security teams to ensure high performance.
- ✓ Conduct risk assessments and implement mitigation measures.
- ✓ Develop and enforce security policies and standard operating procedures (SOPs).
- ✓ Manage access control, surveillance, and emergency response systems.
- ✓ Respond effectively to incidents, crises, and security breaches.
- ✓ Strengthen communication and coordination between teams and stakeholders.
- ✓ Promote a proactive security culture within the organization.

Who Should Attend?

- Security Team Leaders & Supervisors
- Senior Security Officers
- Facility & Site Security Coordinators
- Risk & Compliance Supervisors
- Anyone preparing for a leadership role in security operations

Training Methods:

- ✓ Online Video material.
- ✓ Presentation.
- ✓ Live Interactive sessions.
- ✓ Course presenter will make extensive use of all tools that will be needed for the virtual environment.
- ✓ Questions & Answers

Course Outline:

Day One

- Fundamentals of Operational Security Management
- Roles and Responsibilities of a Security Team Leader
- Building and Leading High-Performance Security Teams
- Communication Skills for Security Leaders
- Situational Awareness and Threat Identification

Day Two

- Security Risk Assessment Techniques
- Developing and Implementing Security Policies & SOPs
- Access Control Systems: Principles and Best Practices
- CCTV and Surveillance Operations Management
- Perimeter Security and Physical Barriers

Day Three

- Incident Reporting and Documentation Standards
- Crisis Management and Emergency Response Planning
- Conflict Resolution and De-escalation Techniques
- Security Patrols: Planning and Execution
- Insider Threats: Detection and Prevention

Day Four

- Cyber-Physical Security Integration Basics
- Handling Suspicious Behavior and Unattended Items
- Evacuation Procedures and Crowd Management
- Liaising with Law Enforcement and External Agencies
- Ethics and Professional Standards in Security Leadership

Day Five

- Training and Coaching Security Staff
- Performance Monitoring and Evaluation of Teams
- Business Continuity and Security Preparedness
- Case Studies of Security Incidents and Lessons Learned
- Future Trends in Security Operations and Leadership

Training Details

Course Duration	5 Days
Pre-Schedule	10 – 14 Nov 2025
Venue	London – Double Tree by Hilton Kinsengton
Training Fees Per Person	KWD 1500 (One Thousand Five Hundred Only)
Course Fees Include	✓ Tuition documentation ✓ Curriculum and Training Handout ✓ Five star Lunch ✓ Completion Certificates ✓ Lunch Included